

# VILLAGE OF INVERNESS

## REFUSE, RECYCLING & YARD WASTE PROGRAM

### STANDARD COLLECTION (1X/WEEK)

The Village of Inverness is pleased to provide this condensed refuse guide for unlimited solid waste collections. Groot Industries will collect an unlimited volume of garbage and recycling including one (1) bulk item per week on **Thursdays**.

PROGRAM COSTS – Billed Quarterly	
Regular Curbside Service	\$22.71 per month
Backdoor Service Option	\$41.55 per month
Single Family Condo/Townhouse	\$19.62 per month
Yard Waste Sticker	\$2.20 per sticker

Rates effective Oct. 1, 2009 and are subject to change.

All residents living in detached single family dwellings are automatically enrolled in the standard collection program, and will receive a 95 gallon refuse cart and 65 gallon recycling cart. Additional refuse may be placed in tightly covered plastic, or other non-corrosive material, water tight, 32 gallon containers and may not exceed a total weight when filled of forty-five (45) pounds.

Residents may receive an additional refuse and/or recycling cart for an additional \$3.00 per cart, per month. Please contact our customer service department for details.

### BACKDOOR SERVICE OPTION (1X/WEEK)

This option allows for an unlimited amount of refuse and recycling to be placed at the backdoor of the single-family homes for an additional fee. Call Groot Customer Service to enroll in backdoor service.

## CONSTRUCTION DEBRIS & BULK ITEMS

Residents may set out construction debris not to exceed one (1) cubic yard and weigh no more than fifty (50) pounds and one (1) bulk item for no additional charge. Please call Groot's Customer Service Department for a free estimate on special cleanup of household construction debris.

*Q: What is considered a bulk item?*

**A:** Bulk items include but are not limited to the following: sofas, chairs, mattresses, box springs, furniture, furnishings, bicycles and grills. Appliances are NOT considered bulk items.

*Q: Can I throw away my oven?*

**A:** Yes, Groot will pick up all appliances, which include ovens, stoves, washing machines, dryers, air conditioners, freezers, refrigerators, dehumidifiers, water softeners, water heaters, microwave ovens, trash compactors and dishwashers for \$20.00 per item. Please call Groot's Customer Service Department 24 hours before the designated collection day. The number is (800) 244-1977.

### HOLIDAY COLLECTION SCHEDULE

The following holidays will affect the regularly scheduled collections in the Village of Inverness.

New Year's Day	Memorial Day
July 4th	Labor Day
Thanksgiving Day	Christmas Day

If the Holiday falls on or before your scheduled collection day, service will be delayed by one day. Holidays which fall on Sunday will also have services delayed by one day.

### SERVICE RELATED ISSUES:

If you have a service request you may call Groot's offices 24 hours a day. If you call during non-business hours leave a message in our voice mail system. (800) 244-1977 or Email Groot at:

[www.groot.com](http://www.groot.com)

### YARD WASTE COLLECTIONS

- ▶ Yard waste materials are collected on your primary collection day, Thursday.
- ▶ **Two bags** of yard waste will be collected weekly for no charge. Each bag or brush bundle set out in

addition to the first two bags of yard waste materials must have one yard waste sticker each affixed for collection. Stickers are \$2.20 each.

- ▶ All yard waste materials must be placed at the curb in a 30 gallon biodegradable paper bag which has been folded at the top. NO Plastic/Metal containers may be used for yard waste collection.
- ▶ Yard waste which is too bulky to be placed in a bag, such as branches or brush must be securely tied (with twine) and bundled. Bundles may not exceed 4 feet in length, 2 feet in diameter or 50 pounds in weight.
- ▶ Yard waste materials will be collected on Thursdays between April 1st - December 15th each year.
- ▶ Yard waste stickers will be sold at the Inverness Village Hall, Jewel at 1485 Palatine Road, and at [groot.com](http://groot.com)

### SINGLE-SORT RECYCLING PROGRAM

Recyclable materials are collected on your primary day of service. Recyclable materials do not need to be separated. Recyclables are separated at our automated recycling plant in Elk Grove Village.

*Before you toss it in the recycling cart...  
Please rinse all items to remove food residue.*

**PLEASE DO NOT PLACE GARBAGE IN  
RECYCLING CONTAINER.  
YOU DO NOT HAVE TO SEPARATE  
RECYCLABLE MATERIALS.**

Please combine the following recyclable materials in the green recycling cart:

- ▶ Glass, Metal
  - aluminum cans
  - metal cans
  - steel cans
  - tin cans
  - empty aerosol cans
  - foil and foil trays
  - glass bottles and jars (clear, green, brown)
- ▶ Plastics (i.e. Pop Bottles, Milk Jugs)  
As well as all containers labeled PET #1, HDPE #2 and #3 thru #7
- ▶ Newspaper
- ▶ Office Paper (Computer/Ledger)
- ▶ Junk Mail
- ▶ Chip Board (Cereal Boxes, etc.)
- ▶ Magazines

- ▶ Telephone Books
- ▶ Mixed Paper (White and colored)
- ▶ Cardboard boxes must be broken down. Place large pieces of cardboard materials next to your designated recycling cart.

### SOME HELPFUL HINTS TO REMEMBER!!

- ▶ Please place ONLY approved items in the recycling cart. The collector is trained to check the contents of the cart. If there are foreign materials present, the cart will be left with a violation tag.
- ▶ Single-Sort Recycling allows Groot to utilize rear load or front load style collection vehicles when needed.

### AUTO BILL PAY AND FREE ONLINE BILL PAY AVAILABLE

Auto Pay allows Groot to automatically charge your credit card your quarterly invoice amount. This hassle-free service is available by calling our Customer Service Center.

### GENERAL BILLING INFORMATION:

Billing for Village residents is generated on an invoice format 4 times a year in advance of each service quarter. After 45 days, unpaid bills will be considered past due, and are subject to a 15% service charge per month.

### SERVICE TERMINATION PROCEDURES

Please Note: All residents are required to use this service in accordance with the Village Code, since the Village is a member of the Solid Waste Agency of Northern Cook County.

Residents with unpaid account balances 45 days from the start of a quarter will have their service suspended until their account has been paid in full (including service charge). In addition, the Village will be notified of the service termination.

All service and billing inquiries should be directed to:

**(800) 244-1977**



[www.groot.com](http://www.groot.com)

## GROOT RECYCLING & WASTE SERVICES, INC.

P.O. Box 92107  
Elk Grove Village, IL 60007-2107

Office Hours:  
Monday – Friday 8 AM to 5 PM  
Saturday 8 AM to 11 AM  
(800) 244-1977

24 hour phone service is available to report service requests.

**Take Advantage of Free  
Online Bill Pay Today!**

[www.groot.com](http://www.groot.com)

PRE-SORTED  
First Class  
U.S. Postage  
**PAID**  
Lyons, Illinois  
Permit No. 27



*Recycling & Waste Services*

P.O. Box 92107

Elk Grove Village, IL 60009-2107

INVERNESS GARBAGE COLLECTION PROGRAM